

NBO launches mobile phone banking service

By Staff Reporter

MUSCAT National Bank of Oman (NBO) has introduced the Sultanate's First mobile phone banking service in keeping with the government's aim of transforming Oman into a sustainable knowledge society. The launch was held under the patronage of Salim Bin Sultan Al Ruzaiqi, Chief Executive Officer, Information Technology Authority, in the presence of Salaam Said Al Shaksy, CEO of NBO.

Under the new service, customers can check their balance across their NBO accounts, view transaction history, and pay their credit card and utility bills. This channel provides the customers the facility to make 'third party transfers' between NBO customers, which is available to customers free of charge. Customers can also transfer funds worldwide and also to account- holders in other banks in Oman.

It is a highly secure system using the best in class security mechanism to give customers a secure environment where they can not only access their accounts with NBO, but also initiate transactions, from locations where they can use their mobile phones.

Registering for NBO's Mobile Banking is easy for NBO customers. They just need to log in on <https://m.natbankoman.com> and fill in a few key details to complete the registration process. To get the URL, customers can also send a SMS with the keyword "MB" to 90303.

"With a number of firsts to its credit, NBO has clearly established itself as the technology leader in Oman's banking sector. We were the first Omani bank to launch a website," said Harshdeep Munjal, NBO's Head of Retail and Private Banking.

"We were the first Omani bank to introduce the capability of making 'third party fund transfers' through NBO Internet banking. By launching the first mobile banking service in the country, we have once again shown that we continue to strive to provide the best for the convenience of our customers. Mobile Banking services are aimed at providing the customers one more avenue to access their bank accounts and carry their accounts in their pockets so as to allow our customers to carry out their banking transactions with NBO at a place and time of their convenience," he added.

OMAN TRIBUNE